

MedAct delivers an integrated solution for your HME/DMEPOS that provides end-to-end coverage of all your business needs. From patient intake and purchasing to inventory management, delivery and billing; the MedAct Solution provides accurate and real-time visibility into what it takes to run your business more profitably. For over 20 years, HME/DME's have built their business using MedAct – MedAct's got it covered.

Not only does MedAct provide a comprehensive software solution to simplify your operations; making your everyday tasks easier, but we also provide flexibility in how you access the software. You may choose to install and manage the software at your own location with our MedAct Client/Server Edition, or take advantage of our hosted, on demand solution MedAct Online. Rest assured—MedAct's got it covered.

Patient Management

- Automate required documentation
- Organize, schedule and analyze

Billing Management

- Real time patient eligibility
- NPI search
- Automated ERN & electronic claims
- Automated EOB
- Inscribe Fax Integration

Revenue Cycle Management

- Accounts Receivable
- Denial Management
- Collections

Retail Sales Management

- Point of Sales with cash drawer
- Online payments

Inventory Management

- Bar code scanning
- UPS fleet routing and delivery optimization

Document Imaging Management

- Scan and store documents securely
- File, find and send documents

Reporting

- Wide breadth of financials
- Dashboard Summary View
- Accreditation Survey and Audit

Integration

- Financial management solutions including QuickBooks, Peachtree, Pathways
- Inscribe Fax to exchange, electronically sign and update time-sensitive information
- Build, bill and track custom mobility with Rehab Anywhere

MedAct understands the DME business processes and work flow for revenue cycle, order and inventory management. MedAct and our partners improve your financial strength by implementing integrated spend

management and revenue cycle solutions that help control costs, improve margins and cash flow and optimize operational efficiency.

PATIENT MANAGEMENT

MedAct controls the critical functions in your DME business such as patient intake, order generation, compliance and security. MedAct is flexible and designed to track multiple sales/rentals/service/supply and delivery orders associated to patient's diagnosis and revenue sources. MedAct is designed to be compatible and compliant with the ANSI X12N 835 format mandated by CMS and HIPAA reform.

MedAct controls the entire spectrum of patient management – from intake through order entry, CMN generation, shipping, tracking, invoicing and collections – with detailed management reports.

The first step in the DME workflow is to manage patients, their information and documents. End to end patient management is simple with MedAct. By incorporating unique business processes, MedAct makes the order intake process as seamless as possible. MedAct's intuitive design enables DME businesses to accept orders from multiple facilities, providers and insurance plans allowing them to manage different operations with accuracy and control. MedAct's order entry features control the generation of multiple categories of services, sales, rentals, deliveries and shipped orders. Order entry is one component of patient management that includes scheduling, invoicing, electronic claims processing, and collections. Scanning and saving the important documents such as CMN's associated to patients is safe and secure with the Document Imaging Module.

BILLING MANAGEMENT

The next step in managing patients is to place orders for sales, rental or to provide a service. MedAct controls the entire range of patient intake to order generation and collections. MedAct's billing management functionality ensures that charges and payments are compliant with reimbursement guidelines and that claim submissions contains all the specifications required by Medicare, Medicaid and private payers. Documentation management, financial reimbursement and processing claims are made easier with MedAct as all the information needed is in one place. MedAct provides instant access to patient demographics, clinical documentation, schedule information, charges and payments to effortlessly process claims for multiple insurance plans, billing formats and fee schedules. MedAct integrates seamlessly with financial management systems with the MedAct QuickBooks, Peachtree or Pathway's Module. Together, you get the total financial picture of your DME business with general ledger, accounts payable and balance sheets with MedAct and third party accounting software solutions.

Collections management is supported by MedAct with Collect Plus integration with AR Allegiance. This combined solution

supports the transfer of accounts to collection status based upon your criteria. Collections support helps you manage your cash flow and it's all within MedAct.

MedAct helps you streamline the billing process. Automatic claims submission helps you get paid faster as MedAct removes the manual processes of printing and mailing claims. MedAct enables you to produce accurate claims as it helps you find and fix errors prior to submission. ERN's are automatically posted to patient accounts that reconcile insurance payments and charges. MedAct removes the manual processes of entering payments.

MedAct makes order management easy as it controls the generation of multiple categories of sales, services and rentals. Order entry is a seamless process that helps coordinate scheduling of recurring orders, electronic claims processing, invoice generation, bar coding and scanning to achieve the status of a completed order.

MedAct alerts and creates work orders to pick up recalled equipment, service oxygen concentrators and to service or replace other equipment. Monitoring compliance for sleep study patients is initiated with a work order.

MedAct streamlines the billing process with the flexibility to produce both electronic and paper claims. Claims are sent directly to Medicare and commercial insurance via a clearinghouse. Medicaid claims are sent directly to a clearinghouse or to a state Medicaid module. The days of printing, sorting and mailing paper claims are long past. Electronic claims are completed quickly which means you get paid faster.

MedAct offers instant verification of patient eligibility with the integration of the InstaMed module. This means that upfront collection of the patient portion can be performed. Never experience a rejected claim as MedAct checks electronic filings prior to submission for incorrect or missing information. MedAct has a built in audit trail to ensure that claims have been processed and provides real time claim status. All of this is available in MedAct for quick payment turnover which leads to an increase in cash flow.

MedAct automatically posts payments received to eliminate manually entering payments. This process eliminates errors associated with manual reconciliation. MedAct automatically sends the EOB to secondary payers which helps facilitate a quicker return of payments. MedAct has the capability to produce a detailed audit trail that extends from intake, order creation, invoice generation and posting for financial insight. This helps reconcile payments, charges and identifies problem areas within the billing process.

REVENUE CYCLE MANAGEMENT

Revenue cycle management commences with the first order and ends with collections. MedAct automates and simplifies collection practices by a comprehensive approach to manage the account workflow. MedAct provides billing managers with the visibility you need to follow up on outstanding payers, patients and other collection tasks. The core MedAct solution is complimented by Collect Plus in the collection stage of the revenue cycle. MedAct has all you need to increase AR turnover, reduce claim denials and get paid faster.

MedAct understands the realities of revenue cycle management and translates these to an integrated successful process. DME businesses can depend on MedAct to increase net revenue, increase net collections, and reduce the cost associated with collections and make cash flow more predictable. MedAct with Collect Plus integrated solution allows billing managers a way to work account lists using a systematic approach of calls and letters to complete a collections queue. MedAct takes the guesswork out of collection management by prioritizing collections by payer, plans, balance or age.

Good revenue cycle management practices include visibility into business processes and the ability to prioritize the activities and tasks that will net the highest return.

RETAIL SALES MANAGEMENT

Processing orders has to be efficient whether you have a retail storefront or not. The MedAct Retail Point of Sale (POS) solution is designed for sales order transactions in a DME storefront business. The MedAct Point of Sale Module is integrated with MedAct which allows for automatic inventory updates. Using the MedAct bar code scanner enables you to scan items easily to collect payment. MedAct makes you retail ready for your DME business.

As a way to overcome the challenges of dealing with reimbursement cuts and finding new ways to gain revenue, more DME businesses are expanding to have a retail presence. With a retail storefront, DME businesses can generate additional sales revenue. The MedAct retail solution with the Point of Sale Module provides DME businesses a way to ring up sales without a cash register and with all the benefits of automatic updates to inventory. MedAct can help you service patients better as the Point of Sale Module automatically calculates the patient portion due.

The MedAct bar code scanning system scans bar coded equipment and supplies for easy transactions. Accepting credit card payments is simple with the built in card processing functionality with InstaMed. Receipts are generated for both cash sales and charges to accounts.

INVENTORY MANAGEMENT

Fulfilling orders is the next step after order creation. The MedAct Inventory_Management Module provides the inventory management tools needed to manage your capital investment. The MedAct Inventory Management Module integrates seamlessly to maintain inventory items and details, transactions and audit trails, multiple warehouses, vendors, parts, lots, serialized items and status. Bar code scanning technology allows you to replace the tedious task of manually performing physical counts with an automated solution for maintaining your inventory with the accuracy you need. The MedAct Purchase Order Module works in conjunction with the inventory management module to order the items you need for delivery with visibility into receiving status updates.

Delivering your inventory items is made easy with MedAct's integration with UPS Logistics Roadnet Anywhere. The MedAct solution combined with Roadnet Anywhere can reduce costs associated with delivery of equipment and supplies. Route optimization tools provide the best route plans for time savings as well as reduce the expenditure of fuel with the fluctuating costs.

Throughout the inventory management process of purchasing items, order intake, delivery fulfillment and reconciliation; accuracy is key to operations. MedAct streamlines the inventory management process with the MedAct Purchase Order Module to first order the items needed for order fulfillment. Inventory controls is important to direct cash flow of on-hand inventory or for drop shipment from manufacturer to patient. Inventory controls is more than order fulfillment as DME businesses need to track the location of equipment as a way to deter theft or for service compliance.

MedAct Inventory Module facilitates the functions of maintaining inventory item details and price levels; transaction details with audit trail; manages multiple warehouses; tracks inventory order and delivery status.

MedAct offers a simple solution for inventory tracking with monthly or annual physical counts with bar code scanning capabilities. MedAct facilitates the automated approach to track the replacement and refilling of oxygen tanks that assists respiratory DME businesses with an accurate and quick way for tank maintenance.

MedAct works in conjunction with UPS Roadnet Anywhere as a total delivery fulfillment solution. Fleet optimization is a tool that helps DME businesses save time on deliveries, reduce fuel costs and quickly change a route due to a new order request.

DOCUMENT MANAGEMENT

In every step in the workflow there are multiple documents to handle. MedAct's Document Imaging Module brings you closer to having a paperless office. DME businesses manage hundreds of documents on a daily basis. Using MedAct's Document Imaging module enables you to better organize, file, retrieve and control your documents. Applying a document management strategy produces an immediate improvement in efficiency by saving time and there are no misplaced documents. Paper costs are a thing of the past with the MedAct Document Imaging solution.

Document management with MedAct's Document Imaging Module empowers users with the necessary means to create, file and distribute documents electronically. DME businesses are flooded with multiple documents daily and using the Document Imaging Module helps to organize, catalog and control documents in a secure environment.

This is an effective patient information management system that saves time and increases staff productivity. Locating and retrieving documents to update patient records is easy. The MedAct Document Imaging Module allows DME businesses to accept paper documents and electronic media to be categorized, stored, received and distributed within MedAct. By doing so, this saves time, increases efficiency, reduces paper costs and frees up valuable office space. The result can improve patient service by combining patient information and document management into one activity.

REPORTING

Reporting occurs throughout the workflow process with frequency at the end of the day or at end of month. MedAct reporting for billing managers, business owners, warehouse managers and more have the information they need to make decisions. There are over 500 standard reports within MedAct to give you the financial, patient, vendor, inventory and status reports you need to direct your daily activities. The MedAction Dashboard gives you more than a graphical view of your company's performance and cash flow. MedAct includes an Accreditation Center to generate the most common reports needed for accreditation survey compliance or when you have an audit. All the business critical information you need is in MedAct for your decision support.

MedAct includes hundreds of standard reports as well as the flexibility to generate custom reports to give DME businesses access, visibility and value out of their data. In order to make business critical decisions –insight into the business is needed quickly and accurately at all stages in the workflow process. Analyzing data is made easier with MedAct as the summary of management reports is displayed in a way to turn data into action. In addition, user access and permission controls are

available to give DME business owners the flexibility, security and peace of mind with MedAct.

Reports to manage a DME business include tracking deliveries; denial management; Accounts Receivable; end of month, end of year and quarterly financial reporting; aging and other revenue related reports. Sales reports are a business owners favorite to know which items are selling the most, which salesperson is generating the most sales and the source of the most referrals. Customer satisfaction surveys and other accreditation reports help you to be survey ready or prepared for an audit.

INTEGRATION WITH THIRD PART SOLUTIONS

MedAct is the total solution with integrated workflow solutions with best in class partners. The MedAct Rehab Anywhere Module enables DME businesses that specialize in custom mobility equipment fulfillment to manage the complex process of multiple vendors, parts and billing that are associated with building custom mobility equipment. The MedAct Rehab Anywhere Module removes the complexity and delivers an easy solution for you.

Inscribe Fax integration with MedAct enables you to easily exchange and electronically sign important documents between patients, providers and payers. This integration helps save time and ensures timely processing of documents to get paid faster.

SUMMARY

The MedAct suite of integrated solutions work together to maximize your investment in patient, billing, document, inventory and revenue cycle management for the delivery of excellent patient care. With MedAct, you can efficiently manage patients, documents, with an efficient billing process to effectively manage inventory. MedAct makes managing your DME business easy, efficient, and affordable. MedAct helps you overcome the challenges in the DME healthcare industry so you can achieve your business goals. MedAct's got it covered.

To experience MedAct firsthand, visit www.medactsoftware.com and click on the "Request a Demo" link.

<p>PATIENT MANAGEMENT</p> <ul style="list-style-type: none"> ◦ Order Entry ◦ CMN Creation and Generation ◦ Document Management ◦ Scheduling 	<p>BILLING MANAGEMENT</p> <ul style="list-style-type: none"> ◦ Patient Eligibility ◦ Order Creation ◦ Invoice Creation ◦ Electronic Claims Submission ◦ Automatic Posting ◦ Reconciliation 	<p>REVENUE CYCLE MGMT</p> <ul style="list-style-type: none"> ◦ Denial Management ◦ Managing Collections Queue ◦ Financial Reporting 	<p>RETAIL SALES MGMT</p> <ul style="list-style-type: none"> ◦ Retail Order Transactions ◦ Automatic calculation of patient portion ◦ Accept credit card payments
<p>INVENTORY MGMT</p> <ul style="list-style-type: none"> ◦ Schedule Deliveries or drop shipments ◦ Purchase Inventory Items ◦ Fleet and Route Optimization ◦ Automated Inventory physical counts ◦ Manage multiple Warehouses ◦ Track inventory and status 	<p>DOCUMENT MGMT</p> <ul style="list-style-type: none"> ◦ Electronically file and send documents ◦ Catalog and control documents in a secure environment ◦ Locate and retrieve documents easily 	<p>REPORTING</p> <ul style="list-style-type: none"> ◦ Dashboard of company performance ◦ Month end, quarterly, and annual reports ◦ Financial statements ◦ Accreditation and survey reports ◦ Track deliveries ◦ Track sales and commission ◦ Track patient service dates 	<p>THIRD PARTY FINANCIAL INTEGRATION</p> <ul style="list-style-type: none"> ◦ QuickBooks, Peachtree, Pathways export to General Ledger ◦ Accounts Payable ◦ Balance Sheet